



Event Details

Date Thursday 19th November - Half-Day Conference - 8:30am - 12:30pm

Location The Clarian Room, Level 1, 20 Beaumont Street, Auckland CBD

Programme
8:30am - Registration, Coffee and Forum Welcome
9:00am - Presentation One
9:45am - Presentation Two
10:30am - Break & Morning Tea
11:00am - Panel Session
11:45am - itSMFnz News and Networking
12:30pm - Finish

Networking There is plenty of opportunity for refreshments and networking with your fellow service management colleagues throughout the morning.

Description:

Something a little different for the Northern Branch...The November Forum!

We are very excited to invite you to be part of "The Forum", a new initiative for the Northern Branch. On Thursday 19th November we are hosting a half-day, mini-conference with the same networking opportunities we know you all love!

Many of you have been unable to attend our regular monthly branch meetings and so we have opted for a different format next month, rolling all of the goodness into one event.

There will be two presentations from local leaders in Service Management, followed by an interactive Panel session. There will also be plenty of time throughout the morning to connect with your fellow itSMFnz'ers.

Our opening speaker, Rob England, will deliver his presentation *Messing With Your Head: how DevOps changes everything*

This presentation looks at how DevOps turns some fundamental principles of IT and ITSM on their heads, with new concepts such as high velocity change, fail fast, infrastructure as code, people over process, servers as cattle, and empowered developers. It also looks at what DevOps is, and what a unicorn is.

Rob England is a self-employed IT commentator and consultant. He consults in New Zealand on IT governance, strategy and processes. Internationally, he is best known for his blog The IT Skeptic and half a dozen books on IT, and he speaks widely at conferences and online. Rob was the NZ IT Service Management Champion for 2010 and he is NZ's only certified trainer for the DevOps Institute.

Keep an eye on your inbox for details on our second speaker and panelists.

Please RSVP via email to northern@itsmf.org.nz