



CENTRAL REGION

Event Details

Date	Tuesday 21 st April, 3.30pm – 5.30pm
Location	IT&T Hudson, State Insurance Tower, Level 6, 1 Willis Street, Wellington
Programme	3:30 – Registration & Welcome Drinks 4:00 – Main Presentation 4:50 – itSMF News Update and Upcoming Events
Networking	The presentation and discussion will be followed by more refreshments and further opportunity for you to network with fellow service management colleagues.

PLEASE RSVP VIA REPLY EMAIL AT CENTRAL@ITSMF.ORG.NZ TO LET US KNOW IF YOU ARE ATTENDING

Do you have a colleague, partner organisation, client or business contact that you think may also be interested in coming along? We encourage you to forward this invitation along to them. Guests are always welcome at our events.

Speaker Details

To Lean or not to Lean, it's no longer a question.

Christophe De Boeck
Senior Practice Manager
NZ Racing Board

Event Sponsored by:

Biography

Originally from Belgium, Christophe moved to Wellington in October 2013 in pursuit of a higher quality of life. After a short introduction to New Zealand's professional market at MSD, he started working for the New Zealand Racing Board (aka "the TAB") as Senior Practice Manager.

Christophe pays a lot of attention to the human aspect: he is convinced that truly exceptional results can only be achieved through a "positive drive" and "happiness at work". He strongly believes in the power of gamification and visual management.

Abstract

Lean management and its ICT adaptations have been around for quite some time. While the maximal value is only available through an organisation-wide transformation, it is not impossible to create considerable value through adoption of Lean principles and usage of specific Lean tools on individual level or within smaller entities. This presentation will introduce the principles and some of the tools, and will explain why Lean is here to stay.